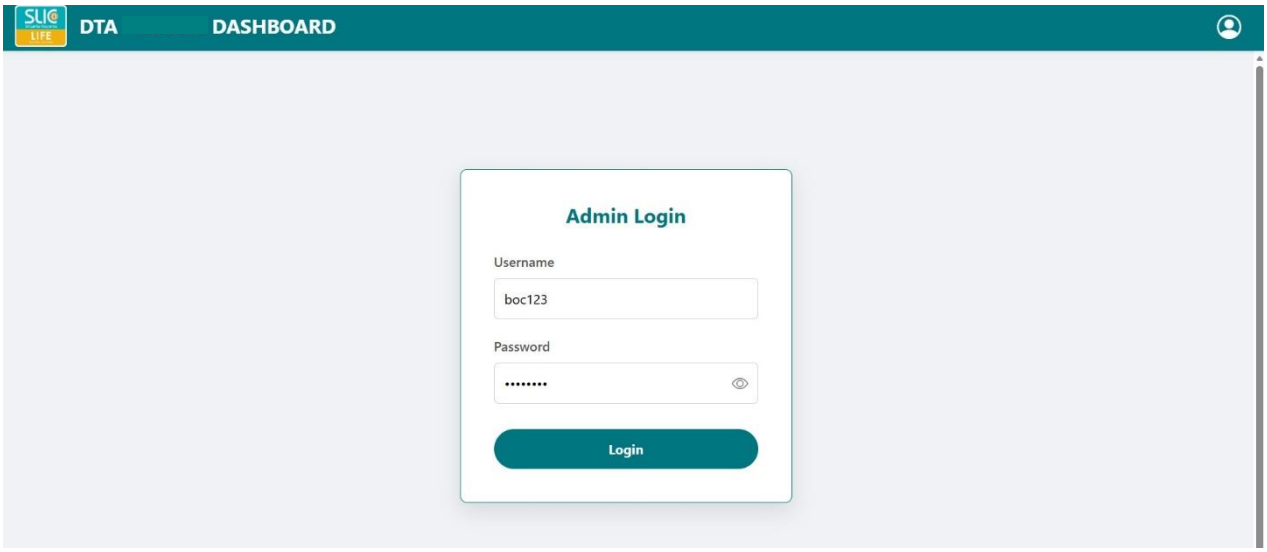
Online DTA Claim Access

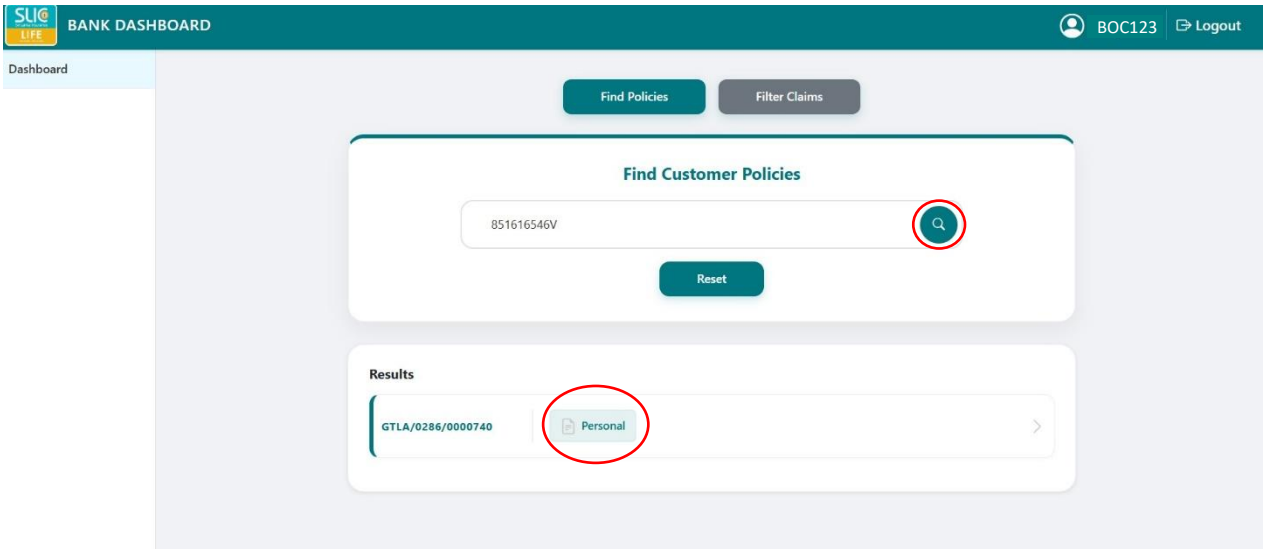
01 . Log in to www.sliclife.lk our business portal & Select DTA Claim Access.



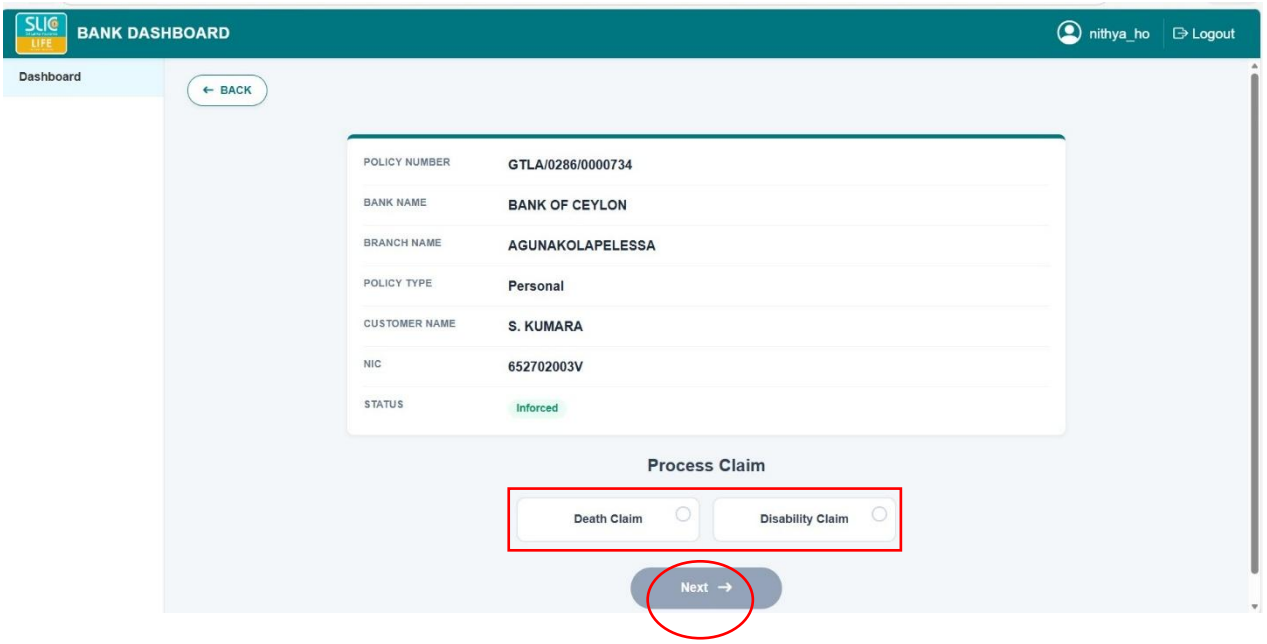
02. Enter your Login username and password.



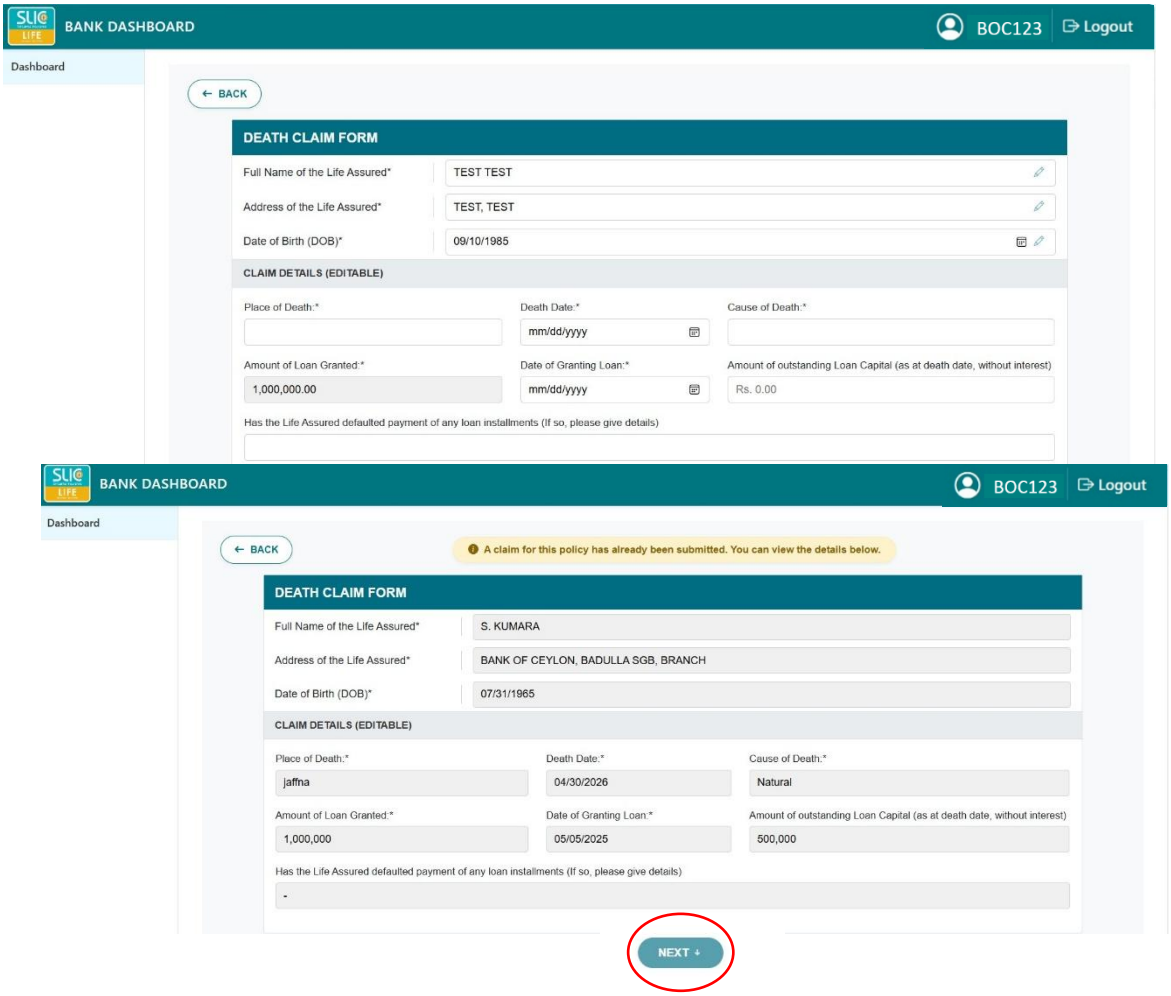
03. Enter your customer's NIC, after searching and selecting Personal or Pension.



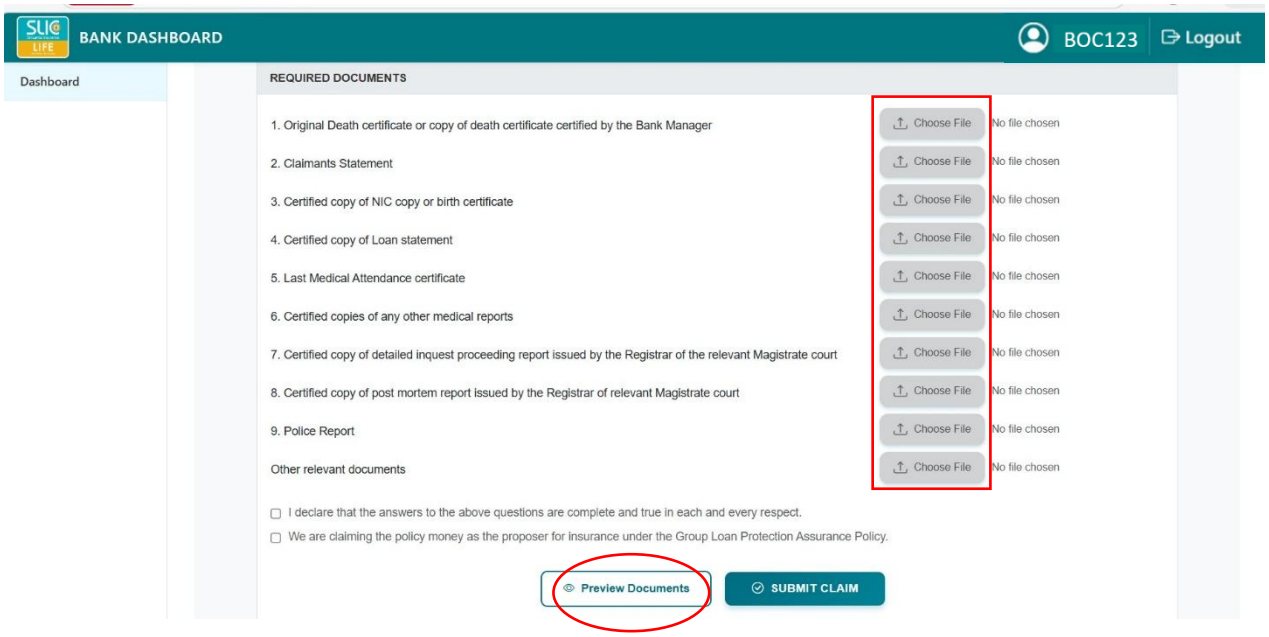
04. Select claim type. (Death or disability claim)



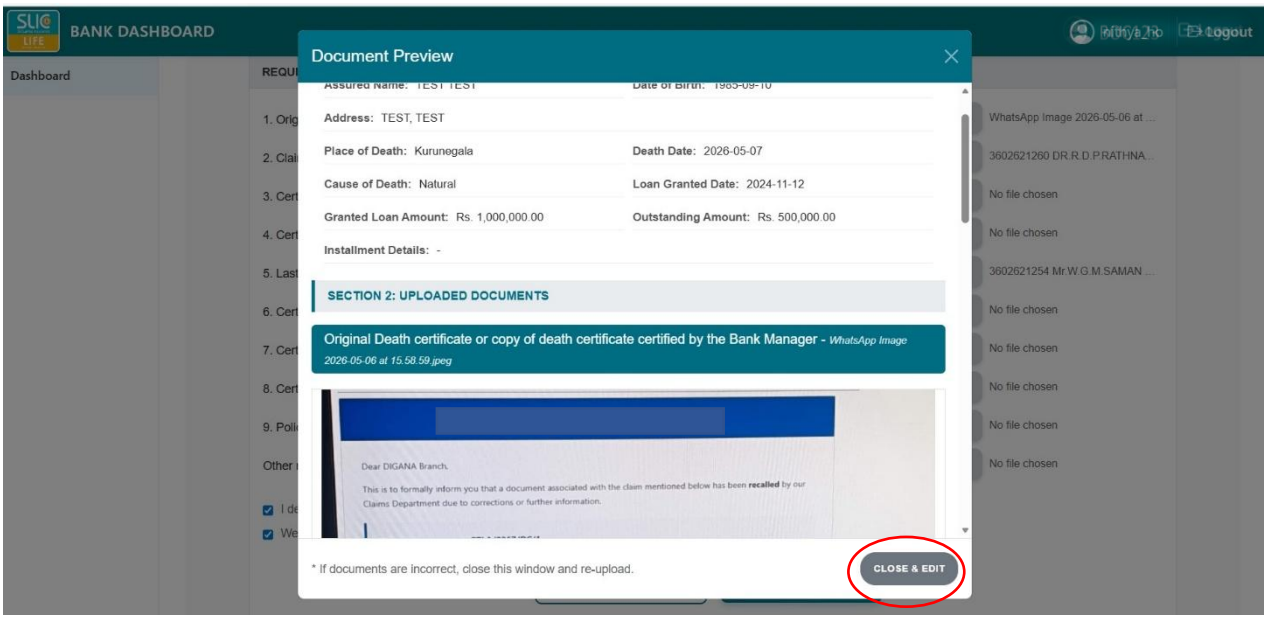
05. Enter the claim details and basic loan details (auto-fill the granted loan amount)



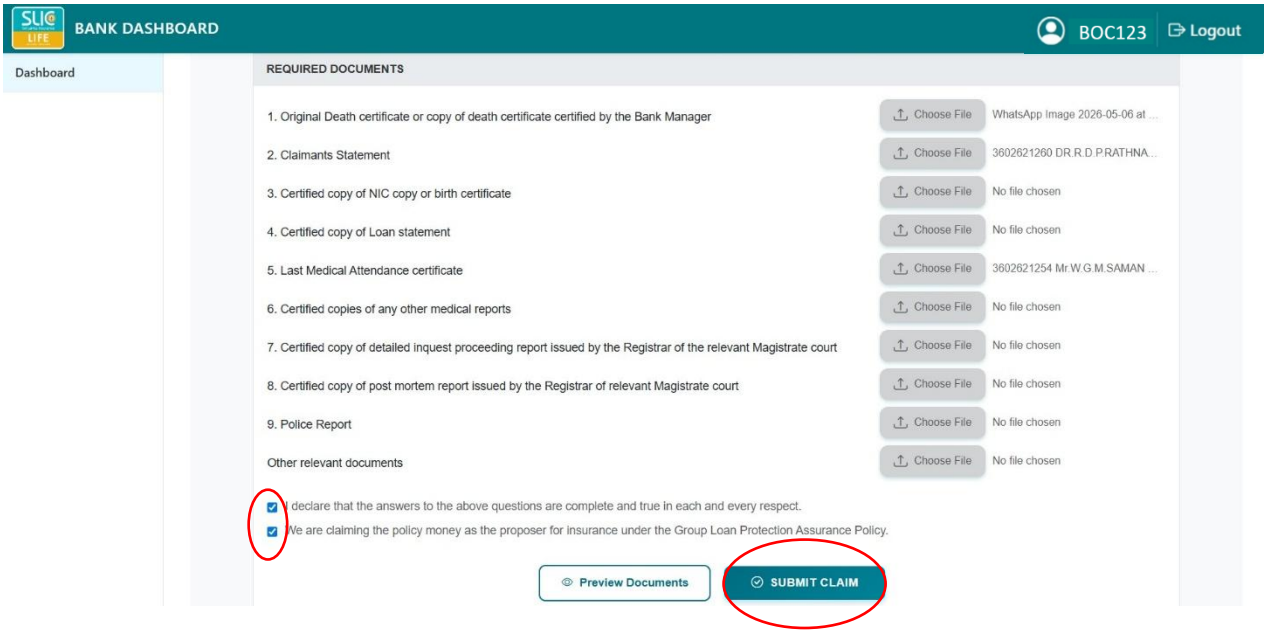
06. Upload related documents for claim intimation. (Can see a preview of documents.)

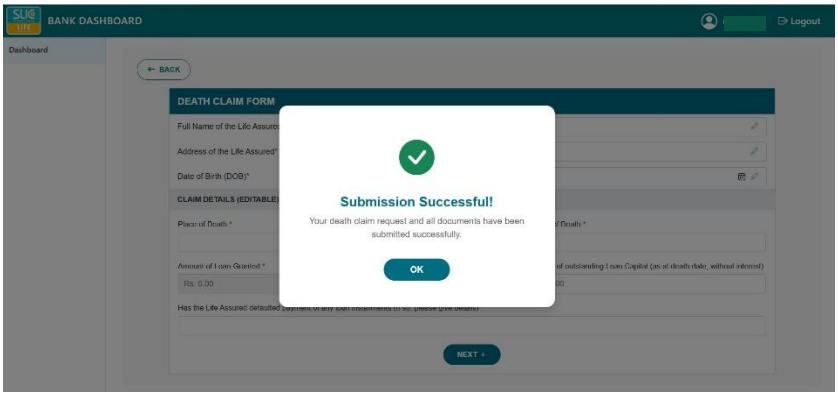


07. Documents Preview.

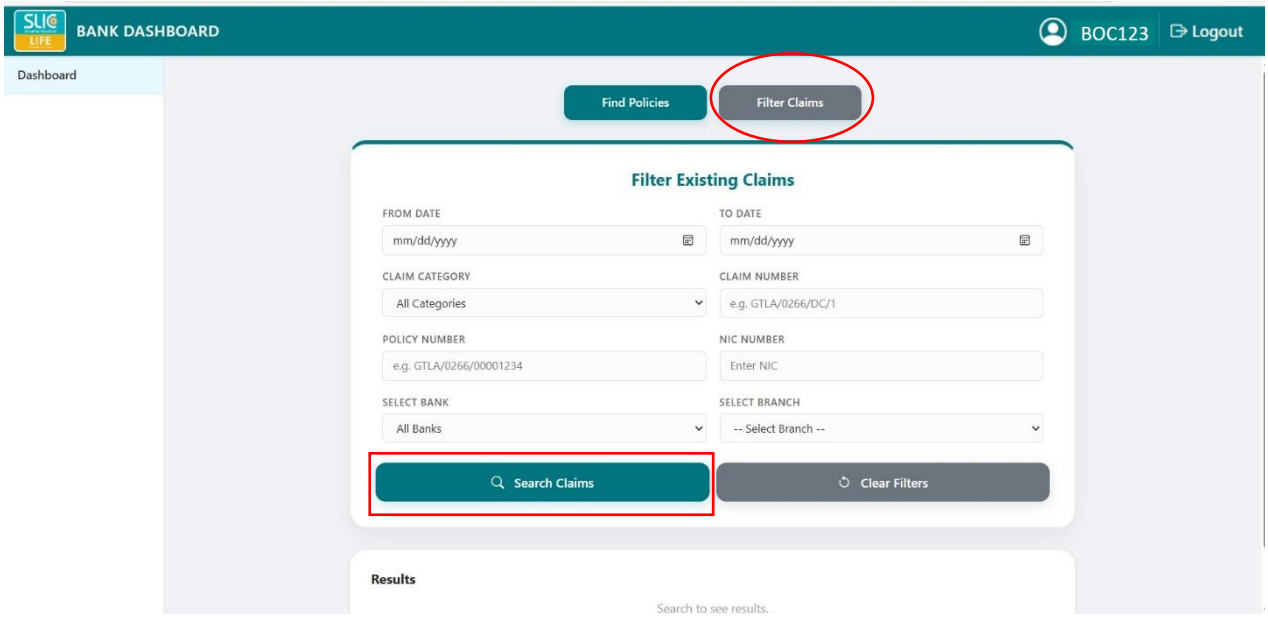


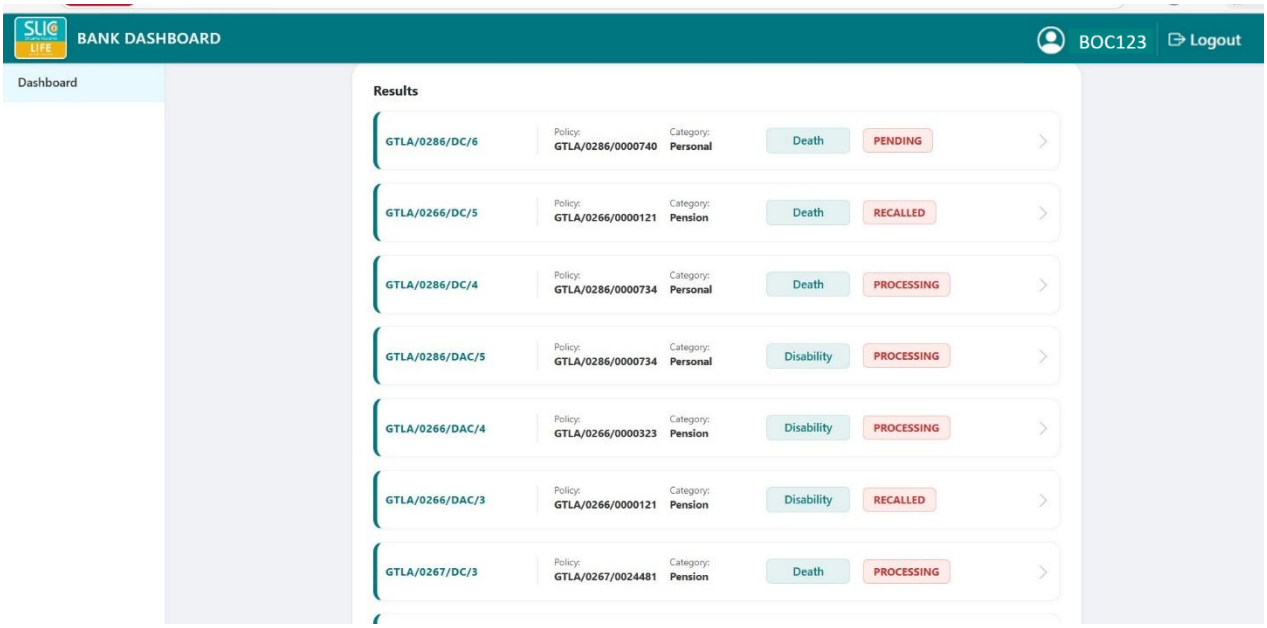
08. Submission





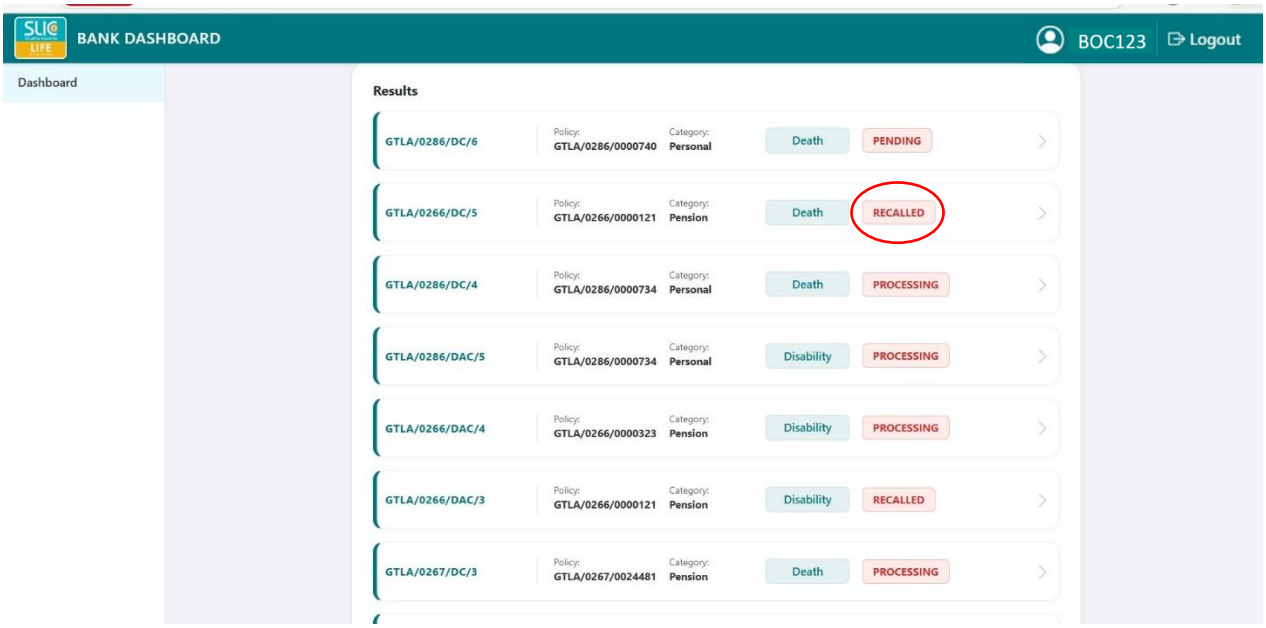
09. Filtering Option



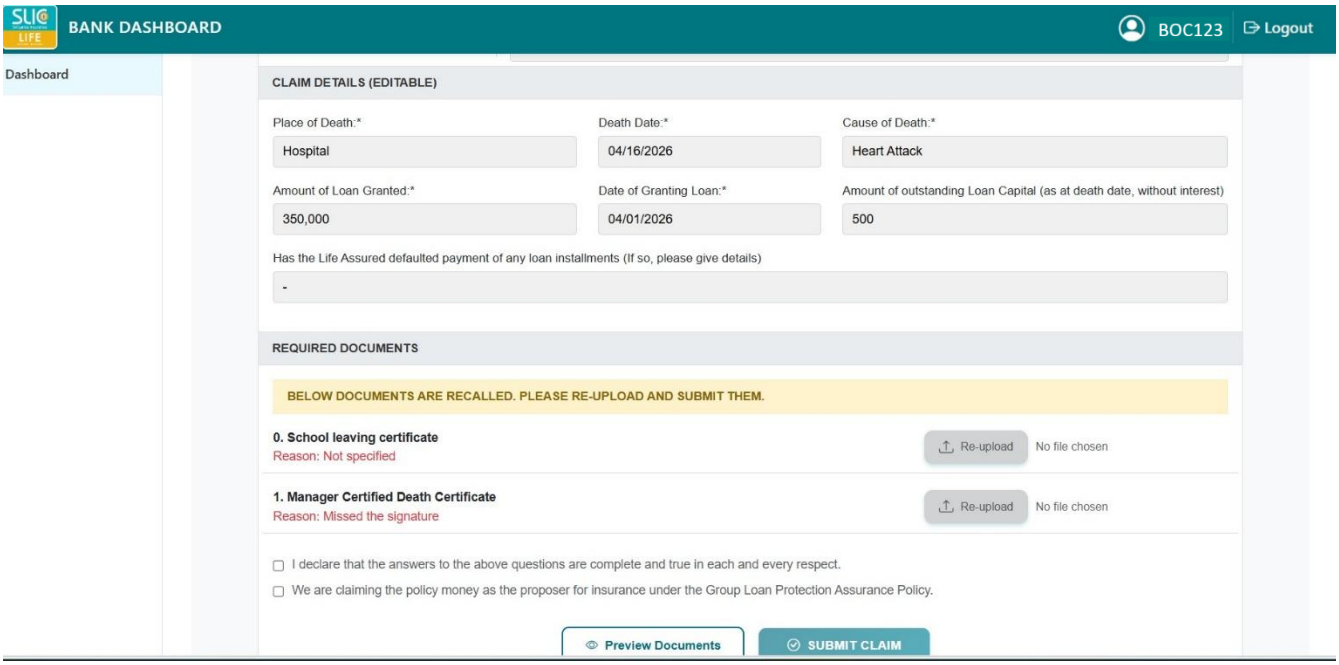


- After filtering, you can see a breakdown like this. You can view the Pending, Recalled, and Processing statuses.

10. Recall Option



- Click on “Recalled” and you can see the view below



- You can upload all the required documents for the request as shown above. After submitting all the required (recalled) documents, you can search again in the filtering dashboard.